

## **20 POINT WEBSITE DEVELOPMENTAL CHECKLIST**

***Before you embark on your website development project, whether it is an upgrade or re-design of an existing or brand new website, ask yourself these 20 questions:***

1. Are you trained in person how to easily update your own website (included in the web design fee)? Can you update your own website? If yes, have you been trained sufficiently to be confident enough to make the changes yourself?
2. Will your webmaster ever pay a personal visit to your office or home?
3. Does your website get found for generic search terms? This means that you should be found not only when people search for your company name, but for your type of products and services as well.
4. Can you easily reach your webmaster on his / her cell phone?
5. Does your webmaster have a countrywide support network and / or online help manuals?
6. Does your webmaster keep your website's underlying structure up to date with the latest trends without charging you?
7. Can you request a new webmaster without any repercussions or cost to you?
8. Does your webmaster give you online access to hits and search term reports?
9. Does your web development company ever have free training sessions to help you with your website and Google results?
10. Can your webmaster offer you a fixed rate for a website of between 5 and 500 pages?
11. Is your website e-commerce enabled without paying any additional fees?
12. Does your website pass the validator test (test to see if your website can be read by all PC's, cell phones and search engines)?
13. Is your website 100% cell phone and PDA compatible?
14. Does your webmaster use language that normal non-technical people can also understand?
15. Can you change your website language at the click of a button?
16. Does your website have a free bulk SMS and mailing list system included?
17. Does your website allow you to quickly and easily build forms and surveys?
18. Does your website have a built in events calendar, newsletter, advertising space, video's and map?
19. Do you think the so called "free" websites that are offered on the internet will make you money and save you time?
20. Does your website offer a special module for your specific industry or do your developers offer to develop you a module for free?